



Jerusalem Township Board of Trustees Special Meeting
Held on December 20, 2019

The Board of Trustees of Jerusalem Township met in special session meeting on the above date at 8:00 a.m. in the Office of the Trustees, 9501 Jerusalem Road, Curtice, Ohio 43412

Beau Miller opened the meeting with a moment of silence followed by the pledge of allegiance with the members as listed during roll call:

Beau Miller, present
Dave Bench, present
Mark Sattler, present

Scott Cabautan introduced his team. Scott assured everyone that Republic will honor the existing AllStar contract.

Residents will continue to use AllStar Toters. As Toters age, they will be replaced with Republic Toters. Republic color coding is blue.

Township billing will be converted from AllStar to Republic.

A number of questions were posed by Trustees. The questions and answers are listed below.

Q: What is the planned schedule for service during and after the transition?

A: Republic will follow the same schedule for pick-ups (Thursday & Friday). Republic has hired all of the AllStar drivers. AllStar co-owner Tom Stevens will join Republic to help with the transition beginning January 6, 2020.

Q: What are the level of service expectations?

A:

- Republic will continue the AllStar practice of walking the cans back away from the road to reduce scattering from the vehicle slipstreams.
- Tight access areas (like Dyke road) will continue to be serviced with smaller vehicles in areas that will not accommodate a full-size garbage truck. Republic has 2-3 "Par-Can" trucks of smaller size for tight roads.
- Any containers of up to 35 gal will be accepted and hand-dumped. Containers larger than 35 gallons should be rented from AllStar/Republic. Residents are discouraged from purchasing their own store-bought large sized toters. These store-bought toters are generally too

insubstantial to hold up when grasped by the truck pick-up arms. Legacy Toters from other trash providers will generally be accepted as they are fairly durable.

- Excessive, repeated trash quantities (that exceed stated limits) will prompt a notice to the Township and the resident that the home is exceeding its stated limit.

Q: What are the remedies for service complaints?

A:

- Republic provided the Trustees with a Call Center phone number and a Web page URL where any resident may report a complaint.
Republic Services Call Center (800) 234-3429
www.republicservices.com
Trustees will place this information on the Township web site.
- Republic provided the Trustees and the Maintenance Director with the full list of phone numbers for escalating problem resolution, if needed.
- Republic Services has an app that may be installed by residents on any smart phone. This app may also be used for reporting complaints or concerns, requesting exchange on faulty toters, and receiving weather-related delay alerts.
- Republic will contact their Corporate Communications department to determine whether they will monitor the "Talk Of Jerusalem Township" Facebook page.

Q: What is the new contact information for payment and notices?

A: Republic will provide this information during the transition period.

Q: Will Republic support an Unlimited Pick-up event each year?

A: Republic will support this request. Planning will begin soon for a June, 2020 Unlimited Pick-up.

Q: Is recycling part of the Republic service?

A: Jerusalem Township's current recycling program is provided by the Lucas County Solid Waste division. This program is not part of the AllStar/Republic agreement.

Beau Miller made a motion to approve and sign the consent agreement provided to the board of the transfer of services from Allstar to Republic. Seconded by Mark Sattler with roll call as follows:

Beau Miller, yes
Dave Bench, yes
Mark Sattler, yes

Motion carried.

Public Participation:

None

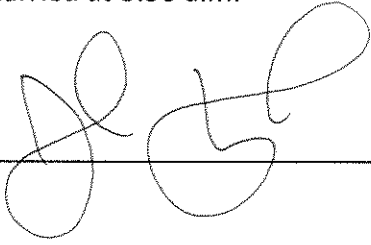
Adjournment:

With no further business before the Board, Dave Bench made a motion to adjourn today's meeting. Seconded by Mark Sattler with roll call as follows:

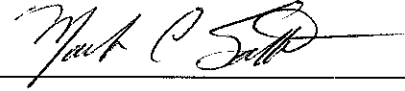
Beau Miller, yes
Dave Bench, yes
Mark Sattler, yes

Motion carried at 8:50 a.m.

Attested

A handwritten signature in black ink, consisting of several loops and a long horizontal stroke, positioned above a horizontal line.

Approved

A handwritten signature in black ink, appearing to read 'Mark Sattler', positioned above a horizontal line.